

Top marks for Highland Home Carers

Inverness-based independent care provider Highland Home Carers has received an excellent report card following an inspection by industry regulators the Care Commission.

The inspection report described Highland Home Carers' services as "flexible" and "user friendly", saying they "aimed to maximise independence and assist people to stay in their own homes and communities".

It also praised the organisation's proactive development of service-user participation and its focus on evaluation and improvement.

Highland Home Carers, which offers personal care services, domestic help, general support and guidance, respite care and escorts for travellers with disabilities across the Highlands, was rated "very good" for the quality of its care and support, staffing and management and leadership, and received an "excellent" grading for its quality assurance systems - an improvement in all areas from last year's "good" gradings.

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